

Tickets & prices

2026

For regular or
occasional trips



**together.
sustainable.
mobile.**



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Tickets for regular trips

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Dear customers,

the DeutschlandTicket is one of the great achievements of regional public transport in the last few decades. This ticket, valid across Germany, makes it easier and more cost-efficient to flexibly travel by bus and train. The Verkehrsverbund Rhein-Ruhr and Germany as a whole have many regional transport customers using the DeutschlandTicket for their day-to-day mobility.

We have revised our offering in order to further facilitate your access to regional public transport while contributing to climate protection. The DeutschlandTicket, the eezy.nrw Ticket, and the much slimmer VRR network tariff make sure that you can find the ticket to match for any travel, irrespective of its cause.

eezy.nrw in the VRR is a fair and comfortable alternative for spontaneous trips across North Rhine-Westphalia. It can be booked simply and digitally via the VRR app or the app of the respective transport company. The costs for the trip result from a fixed basic fee and the linear kilometres travelled.

Our goal is rendering use of bus and train even simpler for you in future. We look forward to you going this step into a sustainable future together with us.

Do you have any questions about our current ticket range? Our employees will gladly help you.

Have a safe journey by bus and train!

Tickets for regular trips

DeutschlandTicket

in the VRR - travel nationwide: ? in the VRR - travel nationwide: Going anywhere in Germany by bus or train, without having to think about city or transport association area boundaries? Doing something for the climate and the environment at the same time? It's easy with the DeutschlandTicket.

The DeutschlandTicket subscription for EUR 63.00 per month is available as a digital ticket comfortably via your smartphone or chip card. You can purchase the DeutschlandTicket via the VAR App, the transport companies' apps, at the KundenCenters, or at the sales outlets in your area. You can carry your flat rate for regional public transport in your pocket this way, using buses and trains anywhere in Germany whenever, wherever, and as often as you want.

Who can profit from the DeutschlandTicket?

The DeutschlandTicket will pay off if you travel by bus and train in the VRR, in NRW, or even anywhere else in Germany. It is particularly comfortable for commuters and frequent travellers who want to travel by bus and train while protecting the environment. The DeutschlandTicket is a personalised ticket that cannot be transferred to any other persons.

What type of public transport will you be able to use?

It can be used for all regional public transport vehicles in Germany, i.e., all buses, trams, light rail, and subway trains as well as to travel in 2nd class in any city trains, regional trains, and regional express trains. The DeutschlandTicket cannot be used for any long-distance trains (e.g., ICE, IC, EC) or with any private providers such as FlixTrain.

Price	EUR 63.00 per month as a subscription
Area of application	nationwide, any number of rides on buses, trains, and local trains in 2 nd class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	No
Taking along persons	No (exception: children younger than six years of age)
1st class in regional transport	Yes, with the ZusatzTicket, 1 st class monthly pass, or 1 st class subscription ticket (usable anywhere in the VRR) or alternatively with the NRWupgrade1.KlasseFahrt or NRWupgrade1.KlasseMonat (usable anywhere in NRW)
Bicycle transport	Yes, with FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (valid VRR-wide) or alternatively with the 24hFahrradTicket NRW or NRWupgrade-FahrradMonat (valid anywhere in NRW)
Taking along a dog	Yes (anywhere in NRW)
Mobility guarantee	Yes (anywhere in NRW), reimbursement of costs in case of delay <ul style="list-style-type: none"> ■ up to EUR 30.00 between 5 am and 8 pm ■ up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of VRR and transport companies, as a digital ticket in the ticket shop, as an eTicket on a chip card in the KundenCenter

DeutschlandTicket Schule

What is the DeutschlandTicket Schule?

The DeutschlandTicket Schule is a discounted bus and train ticket (chip card) for pupils. Pupils can use the ticket to travel all day, to school and in their free time alike. The ticket is valid throughout Germany and around the clock.

How do I get the DeutschlandTicket Schule and what does it cost?

The requirement for a DeutschlandTicket Schule is that the school authority of your school has contractually chosen the DeutschlandTicket Schule. If the route to the nearest school is longer than 3.5 km, you may be entitled to travel expense coverage. For primary school children, the required distance is only 2 km. For upper secondary schools, the limit is 5 km. Please contact your school's secretary directly to verify eligibility and receive the corresponding application. Eligible persons will only pay the legally required shares (EUR 7.00 or EUR 14.00 per child). If you do not have any claim to transport expense coverage, you can purchase a DeutschlandTicket Schule for your child as a self-payer at EUR 43.00 in a subscription that can be terminated every month.

Can I continue using a SchokoTicket if the school authority of my school has chosen the DeutschlandTicket Schule?

If the school authority chooses the DeutschlandTicket Schule, pupils of the respective school can only use the DeutschlandTicket Schule anymore. This applies to eligible people as well as to self-payers. The ticket switch enlarges the area of application without any financial disadvantages.

Can I purchase a DeutschlandTicket even if my school has still chosen the SchokoTicket?

You can terminate your current SchokoTicket with your transport company and purchase a regular DeutschlandTicket for EUR 63.00 there.

Price	EUR 43.00 per month as a subscription
Area of application	nationwide, any number of rides on buses, trains, and local trains in 2 nd class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	No
Taking along persons	No (exception: children younger than six years of age)
1st class in regional transport	Yes, with the ZusatzTicket, 1 st class monthly pass, or 1 st class subscription ticket (usable anywhere in the VRR) or alternatively with the NRWupgrade1.KlasseFahrt or NRWupgrade1.KlasseMonat (usable anywhere in NRW)
Bicycle transport	Yes, with FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (valid VRR-wide) or alternatively with the 24hFahrradTicket NRW or NRWupgradeFahrradMonat (valid anywhere in NRW)
Taking along a dog	Yes (anywhere in NRW)
Mobility guarantee	Yes (anywhere in NRW), reimbursement of costs in case of delay <ul style="list-style-type: none"> ■ up to EUR 30.00 between 5 am and 8 pm ■ up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of some transport companies, as a digital ticket, as an eTicket on a chip card in the KundenCenter

DeutschlandTicket Job

Travelling to work by bus and train not only saves you the daily stress of rush-hour traffic and searching for a parking space, it also saves you money. There is an offer for companies, associations and authorities that makes travelling by bus and train even more attractive: The DeutschlandTicket Job.

All will benefit here:

Employees:

- Cost-effective and safe trip to work
- No traffic jams, relaxed driving
- No searching for a parking space
- No parking fees
- Free use of the ticket in your free time

Employer:

- Positive contribution to corporate culture
- Alternative use of parking space
- Fewer accidents in commuter traffic
- Rested employees
- No parking fees or fare reimbursements
- Increased attractiveness of the workplace
- No need to settle travel expenses

The environment will benefit as well. After all, the more people travel by bus and train, the less car emissions pollute the atmosphere.

What does the DeutschlandTicket Job cost for companies and employees?

One minimum requirement must be met to be able to apply for the DeutschlandTicket Job: The employer must grant a subsidy of at least 25% of the issue price of EUR 63.00. The transport company then grants a discount of 5% on the issue price of EUR 63.00. The price for employees varies depending on the amount of the employer subsidy, ranging from a maximum of EUR 44.10 to free of charge.

If the orderer does not pay an employer subsidy, the employee will receive the regular DeutschlandTicket at the price of EUR 63.00 instead.

The price of the DeutschlandTicket Job is made up as follows:

Price DeutschlandTicket	63.00
Min. employer surcharge of 25% on the issue price	-15.75
Transport company discount 5% on the issue price	-3.15
Maximum price DeutschlandTicket Job for employees	= 44.10

Prices in euros



The DeutschlandTicket Sozial is a discounted bus and rail ticket for eligible customers. The ticket is valid throughout Germany and around the clock.

How can I purchase the DeutschlandTicket Sozial and how long will I be bound to the subscription?

You can purchase the DeutschlandTicket Sozial in a subscription that can be cancelled every month. If you no longer need it, you can terminate your DeutschlandTicket Sozial free of charge by the 10th day of a month, effective at the end of the month. If you do not terminate it, it will be renewed month by month and the amount will be debited from your account accordingly. Example: If you no longer wish to use the DeutschlandTicket Sozial from March onwards, terminate it by 10 February with the transport company from which you bought it.

How can I purchase the DeutschlandTicket Sozial?

You can receive the DeutschlandTicket Sozial if you, for example, receive unemployment benefits II and social benefits (SGB II), social assistance (SGB XII), housing allowance, or if you are eligible for benefits under SGB VIII, eligible under the Asylum Seekers' Benefits Act, or eligible under the Federal Pensions Act.

You are not certain whether you are eligible for the DeutschlandTicket Sozial?

Inquire from your local authority in your city. They will also provide you with the necessary certificate of eligibility (carrier card) or a notice for purchase of a DeutschlandTicket Sozial. Take this certificate of eligibility to your transport company and obtain the DeutschlandTicket Sozial there.

Price	EUR 53.00 per month as a subscription
Area of application	nationwide, any number of rides on buses, trains, and local trains in 2 nd class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	No
Taking along persons	No (exception: children younger than six years of age)
1st class in regional transport	Yes, with the ZusatzTicket, 1 st class monthly pass, or 1 st class subscription ticket (usable anywhere in the VRR) or alternatively with the NRWupgrade1.KlasseFahrt or NRWupgrade1.KlasseMonat (usable anywhere in NRW)
Bicycle transport	yes, with FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (valid VRR-wide) or alternatively with the 24hFahrradTicket NRW or NRWupgradeFahrradMonat (valid anywhere in NRW)
Taking along a dog	Yes (anywhere in NRW)
Mobility guarantee	Yes (anywhere in NRW), reimbursement of costs in case of delay <ul style="list-style-type: none"> ■ up to EUR 30.00 between 5 am and 8 pm ■ up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of VRR and transport companies, as a digital ticket in the ticket shop, as an eTicket on a chip card in the KundenCenter

eezy.nrw in the VRR

eezy.nrw lets you start your ride on the bus or train spontaneously while often saving money as compared to a single ticket. How does it work? A check-in and check-out system calculates the fare based on your distance travelled in. You will only be charged for the direct linear distance between boarding and disembarkation stop!

How does eezy.nrw work?

- Download the VRR app or the app of a transport company
- Register in the app's ticket shop, file your means of payment, switch on GPS, and activate mobile data
- Subsequently, only: Check in - Drive off - Check out
- The fare will be calculated automatically after each ride.

What will my ride cost?

A basic fee will be charged for every ride with the eezy.nrw in the VRR. The price per started linear kilometre will be added to this.

If there any built-in cost protection for trips with eezy.nrw in the VRR?

VRR has a practical price cap per ride. If the ride with eezy.nrw in the VRR would be more expensive than the regular VRR EinzelTicket at the required price level, the fare will be reduced to that of the respective EinzelTicket price. Your fees are capped at EUR 63.00 per month (per person in 2nd class).

Would you like to travel anywhere in NRW?

It's no problem with eezy.nrw! eezy.nrw will let you travel anywhere in NRW. Check in comfortably at the starting stop before setting out and check out again at your destination stop. The app will also automatically calculate the correct fare for journeys anywhere in NRW. A price cap per trip is also applied to journeys across all of North Rhine-Westphalia (NRW). This is based on the NRW EinzelTicket (single ticket).

Set out all eezy:

1



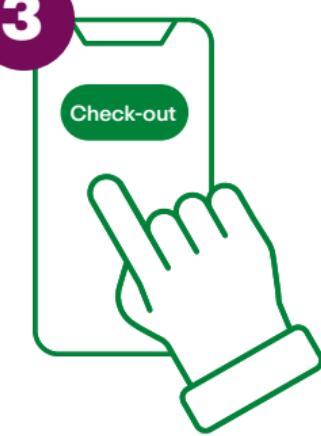
Start your journey by checking in via the app before boarding the vehicle.

2



You will receive a digital transport authorisation to show on your smartphone during an inspection.

3



End your trip by checking out in the app after leaving the vehicle. The fare is calculated and debited automatically.

Easily book passenger transport, 1st class, and bike transport additionally

Passenger transport

You can add up to ten adults and an unlimited number of children to your journey with eezy.nrw in the VRR. Taking along passengers is linked to the 24-hour period of the booking person.

Fare per adult	Fare per child*
Charged at the same basic and linear kilometre price as for the booking person	50% discount per child and trip

*Younger than 15 years of age

Bicycle transport in the VRR

Bicycle transport with eezy.nrw in the VRR is charged at a flat rate of EUR 4.60 per 24-hour period and bicycle. The bicycle ticket is linked to the 24-hour period of the person making the booking and is therefore non-transferable. The bike taken along must also be checked in during this period at each subsequent check-in and will be displayed at EUR 0.

Additional booking of 1st class travel in the VRR

1st class trips in the VRR are possible with eezy.nrw. We charge a flat-rate surcharge of 50 percent on the basic fee and beeline price per person and trip when using this. Additional booking of 1st class applies to all ticket users with transport authorisation.

Price cap for 24 hours

The 24-hour period starts with check-in for the first ride and ends 24 hours later. If you make several rides with eezy.nrw in the VRR during this period, automatic cost protection is also built in for you. You will pay no more than EUR 28.90 (per in 2nd class) for your journeys within the VRR eezy.nrw within the VRR. The corresponding price cap is EUR 35.20 for travelling across NRW (per person in 2nd class). The 24-hour price cap applies separately for any passengers taken along.

Fee table overview

Ticket features	eezy.nrw in the VRR	eezy.nrw
Basic fee	EUR 1.73	EUR 1.88
Price per linear kilometre	EUR 0.29	Total linear kilometre fares
Price cap per trip	Based on the VRR EinzelTicket (single ticket) (per fare level, adult and child)	Based on the NRW EinzelTicket (single ticket) (adult and child)
Price cap for 24 hours (2nd class)	EUR 28.90	EUR 35.20
Price cap per month (2nd class)	EUR 63.00	EUR 63.00
1st class in regional transport	50% surcharge per Person and ride (max. EUR 43.35 per 24 hours)	50% surcharge per person and ride (max. EUR 52.80 per 24 hours)
Taking along persons	Charged at the same basic and linear kilometre price as the person who booked	
Child transport (for children up to 15 years of age)	50% discount per child and trip	50% discount per child and trip
Bicycle transport	EUR 4.60 for 24 hours	EUR 6.30 for 24 hours



Advice: You can use the **VRR app** to calculate how much your ride will cost with eezy.nrw before setting out.

Find an overview of all eezy network tariffs at www.vrr.de/eezy.

Subscriptions at a glance

Other subscription tickets are also available to supplement the DeutschlandTickets. Some of these have additional benefits that are shown here in comparison. Detailed information can be found at www.vrr.de.

Ticket features	around the clock in the chosen Area of application 	Optionally transferable	bicycle transport around the clock 
Deutschland-Ticket	✓ Throughout Germany	—	—
Deutschland-Ticket Schule	✓ Throughout Germany	—	—
Deutschland-Ticket Sozial	✓ Throughout Germany	—	—
Ticket2000	✓ at the chosen price level	✓	✓
SchokoTicket	✓ VRR-wide	—	—
SozialTicket	✓ in A/district price level	—	—

*bis 3 Uhr des Folgetages

The DeutschlandTicket is always cheaper by comparison. It is also useful if you are only travelling within your city or in the VRR area.

Extras				
		Mon – Fri after 7 p.m.; all day on weekends and on public holidays*	Free to take along	
Mobility guarantee (NRW-wide) (see page 32)		Area of application	1 person	3 children (6 – 14 years)
up to EUR 30 between 5 am and 8 pm; up to EUR 60 between 8 pm and 5 am	up to EUR 60 around the clock			
	–	 Throughout Germany	–	–
	–	 Throughout Germany	–	–
	–	 Throughout Germany	–	–
–		 VRR-wide		
	–	 VRR-wide	–	–
	–	–	–	

Subscription prices at a glance



Ticket	Throughout Germany
DeutschlandTicket	63.00
DeutschlandTicket Schule	43.00
DeutschlandTicket Sozial	53.00

Ticket2000	A	B	C
Monthly ticket*	119.20	166.70	275.00
Subscription ticket	104.90	146.50	241.60
Ticket2000 9 Uhr	A	B	C
Monthly ticket*	88.50	127.10	208.50
Subscription ticket	77.90	111.60	183.40
SchokoTicket	A	B	C
Self-payer subscription	–	–	47.25
Self-payer 3rd subscription contract	–	–	23.60
Self-payer from 4th subscription contract	–	–	0.00
SozialTicket	in A/district price level		
Monthly ticket*	49.90		
Subscription ticket	43.80		

Prices in euros per month

Good reasons for a subscription

- Your subscription ticket gives you the flat rate for bus and train. Enabling you to take the bus or train spontaneously at any time.
- Use your travel time sensibly and remain independent of parking space availability or fees. You will also protect the environment.
- Your mobility guarantee applies if we are unable to take you to your destination on time in an exception (s. page 32).
- The subscription can be terminated at any time:

You can terminate your VRR subscription ticket at the end of the month at any time. The term of your subscription will renew by one consecutive month from time to time if the transport company has not received notice of your termination by the last day of the current month.

You can terminate DeutschlandTickets at the end of the month by the 10th day of the month every month. A termination fee generally is not charged.



Extension tickets

ZusatzTicket in the VRR

The **ZusatzTicket** extends the benefits of your ticket (you need one additional ticket **per person, ride, and additional benefit**).

ZusatzTicket	4.60
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Prices in euros

Bicycle transport in the VRR

The FahrradTicket is valid for 24 hours from validation. The monthly bicycle ticket and the bicycle subscription ticket are valid for one month and will be invoiced monthly.

FahrradTicket für 24 Stunden	4.60
Fahrrad Monatsticket*	35.12
Fahrrad Aboticket*	35.12

Prices in euros

*Price information per month



Bicycle transport in NRW

24hFahrradTicket NRW

Would you like to take your bike along on a ride NRW now and then? The 24hFahrradTicket NRW is the right choice for you then. You can combine it with any ticket from the NRW rate, time tickets, or tickets for occasional rides in the VRR and the DeutschlandTicket.

24hFahrradTicket NRW

6.30

Prices in euros

NRWupgradeFahrradMonat

You will need a NRWupgrade subscription to regularly take your bike along anywhere in NRW. You can purchase it in addition to your DeutschlandTicket or subscription ticket.

NRWupgradeFahrradMonat

47.80

Prices in euros per month

Bicycle transport

The following generally applies: the transport companies are happy to take along your bicycle. In the interest of all passengers, however, this will depend on the time of day, traffic volume, and the available space. Therefore, please enquire in advance about the respective rules of your transport company. If you want to take along a bicycle in the transport association area, you need a corresponding ticket for taking along a bicycle. Ticket2000 has bicycle transport included in the ticket features already. For a day trip beyond the borders of the network tariff zone, you can use the 24hFahrradTicket NRW or the NRWupgradeFahrrad-Monat in combination with a single ticket, subscription, or monthly ticket of the VRR or any other ticket of the NRW rate or the DeutschlandTicket.

1st class in the regional traffic of the VRR

If you want to use 1st class regularly, you can buy the following products for the VRR area in addition to your subscription ticket:

1. Klasse Monatsticket	55.72
1. Klasse Aboticket	55.72

Prices in euros per month

1st class in regional transport in the NRW

NRWupgrade1.KlasseMonat

You can purchase a 1st class subscription ticket in addition to your DeutschlandTicket and Ticket2000 for an additional EUR 84.60 per month. It will allow you to take along your travel in 1st class for one month anywhere in NRW. Furthermore, you may use NRWupgrade1.KlasseFahrt for individual rides in 1st class in NRW.

NRWupgrade1.KlasseFahrt	12.90
NRWupgrade1.KlasseMonat	84.60

Prices in euros per month

For more information on NRW products, see pages 28 – 29.

The VRR price levels

Price level A

Price level A usually applies to rides within a city or for two adjacent honeycomb cells of different tariff zones.

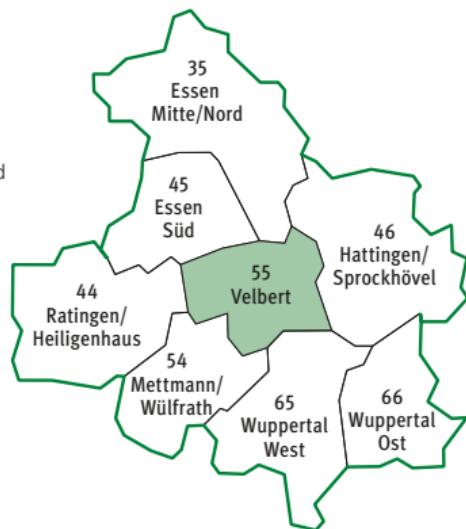
Example for price level A Wesel



Price level B

Price level B lets you choose a central tariff zone from which you can then travel to the directly adjoining tariff zones. Remember that the central tariff zone does not have to be the tariff zone in which you live. For example, you may be living in Mettmann and yet choose Velbert as your central tariff zone.

Example for price level B with central tariff zone Velbert and adjacent tariff zones



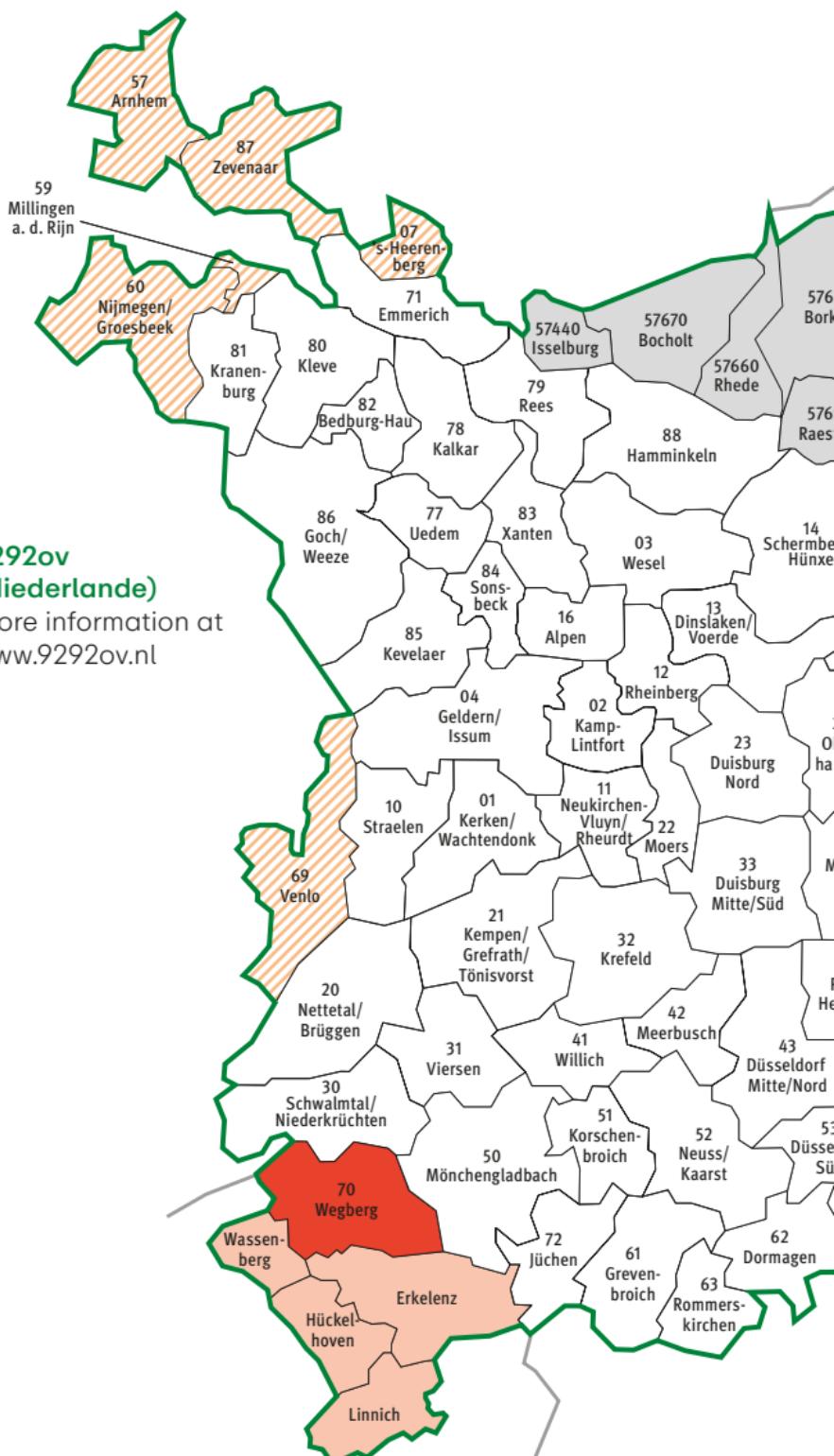
Price level C

Tickets on price level C let you travel anywhere in the entire network tariff zone.

Find an overview of price level C on the following pages.

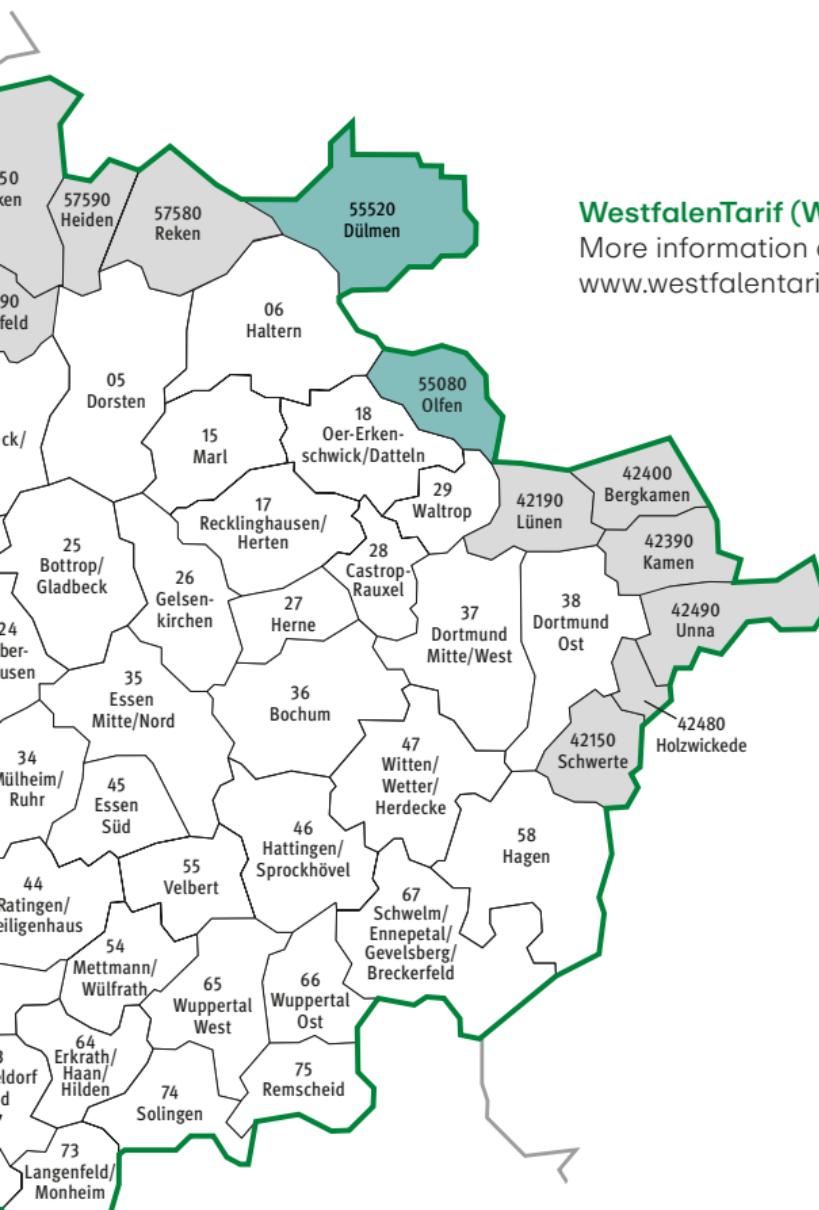
Price level C: the network tariff zone

9292ov
(Nederlande)
More information at
www.9292ov.nl



Aachener
Verkehrsverbund (AVV)
More information at www.avv.de

- The VRR rate applies only to specific lines and only at a transfer.
- The VRR rate applies only at a transfer on all lines. KombiTickets are not valid.
- The VRR rate applies only at a transfer on all lines.
- Tariff zones of the AVV that are covered by the SchokoTicket.
- The VRR rate applies to the entire tariff zone for SchokoTickets only. For any other VRR tickets, the VRR rate applies to line 017 only.



WestfalenTarif (WT)

More information at www.westfalentarif.de

— Price level C

Verkehrsverbund Rhein-Sieg (VRS)

More information at www.vrs.de

Single tickets

EinzelTicket

A single ticket is valid in the respective area of validity up to the desired stop. You may change transport any number of times. Round trips and return journeys are excluded, however.

4erTicket

Applies to four individual rides and is used like a single ticket (see above).

Fare categories

	A	B	C
Validity from validation	bis 90 Min.	bis 2 Std.	bis 5 Std.
Ticket	A	B	C
EinzelTicket Erwachsene	3.80	7.80	19.80
EinzelTicket Kinder*		2.10	
4erTicket Erwachsene	15.20	31.20	79.20
4erTicket Kinder*		8.40	

Fare categories

Ticket	A	B	C
EinzelTicket Erwachsene	3.80	7.80	19.80
EinzelTicket Kinder*		2.10	
4erTicket Erwachsene	15.20	31.20	79.20
4erTicket Kinder*		8.40	

*up to under 15 years of age

Prices in euros

24-StundenTicket

The 24-StundenTicket keeps you mobile alone or in a group of up to five by allowing use of any buses, trams, and trains (2nd class) of the regional public transport. The ticket is valid for 24 hours, starting at the time of validation. Travel as often as you like within your area of validity during this period. The 24-hour ticket pays off from the second ride onwards.

Fare categories

Ticket	A	B	C
24-StundenTicket 1 person	7.60	15.60	38.40
24-StundenTicket per additional person (up to 5 persons max.)	+5.10	+6.20	+6.90

Prices in euros

Find more information and tickets for occasional trips online at www.vrr.de.



Selected tickets for all of NRW

24hTicket NRW Single/24hTicket NRW 5 persons

Are you looking to enjoy free movement anywhere in NRW for a full day? The 24hTicket NRW Single will keep you mobile anywhere in North Rhine-Westphalia with the buses and trains (2nd class) of the regional public transport. The 24hTicket NRW 5 persons is the right choice for you if you prefer travelling NRW in a group or with your family. Up to five adults can use it to travel all of NRW by public transport for a whole day. The same option applies to individuals with any number of own children or grandchildren up to and including the age of 14, plus one further person. The tickets entitle to any number of trips within 24 hours of validation of the ticket.

EinzelTicket NRW

The EinzelTicket NRW will keep you mobile across NRW with buses and trains (2nd class) of regional public transport for 7 hours after validation. You can travel as far as you like in this period. You may change transport any number of times. Round trips and return journeys are excluded, however.

24hTicket NRW Single	39.80
24hTicket NRW 5 Personen	59.80
EinzelTicket NRW	25.80
EinzelTicket NRW Kind	10.30

Prices in euros

You can acquire the 24hTicket NRW and the EinzelTicket NRW in the VRR App and the transport companies' apps, at all DB sales points, ticket vending machines, and at the VRR KundenCenters as well as in the KundenCenters of the VRR transport companies, and in some cases also directly from the bus drivers anywhere in North Rhine-Westphalia.

EinfachWeiterTicket NRW

- extends the valid time ticket and network-wide KombiTickets for rides from the VRR to the VRS, WT, and AVV and vice versa.
- is valid for season ticket holders and for network-wide KombiTickets in the VRR, VRS, WT and AVV
- is valid for 6 hours from validation.
- You may change trains any number of times. Round trips and return journeys are excluded, however.



	1 st class	2 nd class
EinfachWeiterTicket NRW Erwachsene	12.90	8.60
EinfachWeiterTicket NRW Kind*	6.50	4.30

*up to under 15 years of age

Prices in euros

Learn more online at
www.mobil.nrw.



Key facts

Timetable app

Do you want to travel by bus and train and do you need information and services around your trip? The timetable apps of the VRR and transport companies for iOS and Android will keep your personal travel companion at hand at all times. Simply enter your start and destination and have the app show you the local public transport connections to match. Any interferences in operation during a trip will be reported to your smartphone. The VRR and transport company apps can be found in the respective app stores.



Pet transport

Pets may be taken along free of charge on regional public transport and SPNV both in the VRR and anywhere in NRW. Safety and order of the operation as well as passengers travelling with the vehicle must not be impaired by taking along pets.

KombiTicket

The KombiTicket combines admission to an event with a ticket for public transport in the VRR. For example, if you are attending any trade fairs, sports events, visiting a theme park, or doing similar activities, your ticket may already include a bus and train ticket as well.

Whether this is actually the case can be told at a glance since each ticket states in writing whether it can be used as a KombiTicket. A barcode may have to be requested for this.

The tickets are valid on the day of the event. They entitle to travelling to the event location and back from it. Your KombiTicket is available through the corresponding organisers or their pre-sales offices, and from any sales offices with a KombiTicket logo.

The KombiTickets entitle the holder to travel in 2nd class on any buses, trams, light rail vehicles, city trains, the Wuppertal suspension railway, and the surcharge-free trains of the railway companies for the respective areas of validity.



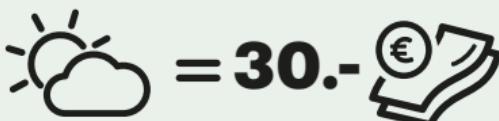
Mobility guarantee

We want to get you to your destination quickly at all times. If we fail at doing so at any point, e.g., due to traffic jams, parking offenders, or vehicle and operating equipment interferences, you will profit from our mobility guarantee. It applies to all tickets under the VRR and NRW rates. It applies if the local public transport you are trying to use is cancelled or departs from the departure stop with a delay of at least 20 minutes as compared to the timetable.

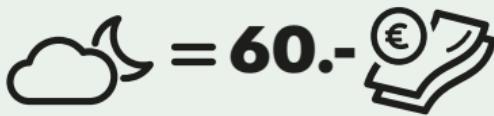
You must transfer to the alternative means of transport within 60 minutes. If you travel by IC/EC or ICE instead, or if you are taking a taxi or a sharing service (e.g., car, bike, e-trekker sharing, on-demand transport), we will reimburse part of the costs that arise for this.

As a Ticket2000 customer, you will receive up to **EUR 60.00** for the whole day. Users of any other tickets will receive up to **EUR 30.00** from 5 a.m. to 8 p.m. and up to **EUR 60.00** from 8 p.m. to 5 a.m.

5 a.m. to 8 p.m.



8 p.m. to 5 a.m.



The only thing you need to do for this is submit an application to your transport company within 14 calendar days after the delay. For the corresponding form, go to your KundenCenter or download it from www.vrr.de.

Your points of contact at the VRR

Find your points of contact at the VRR at

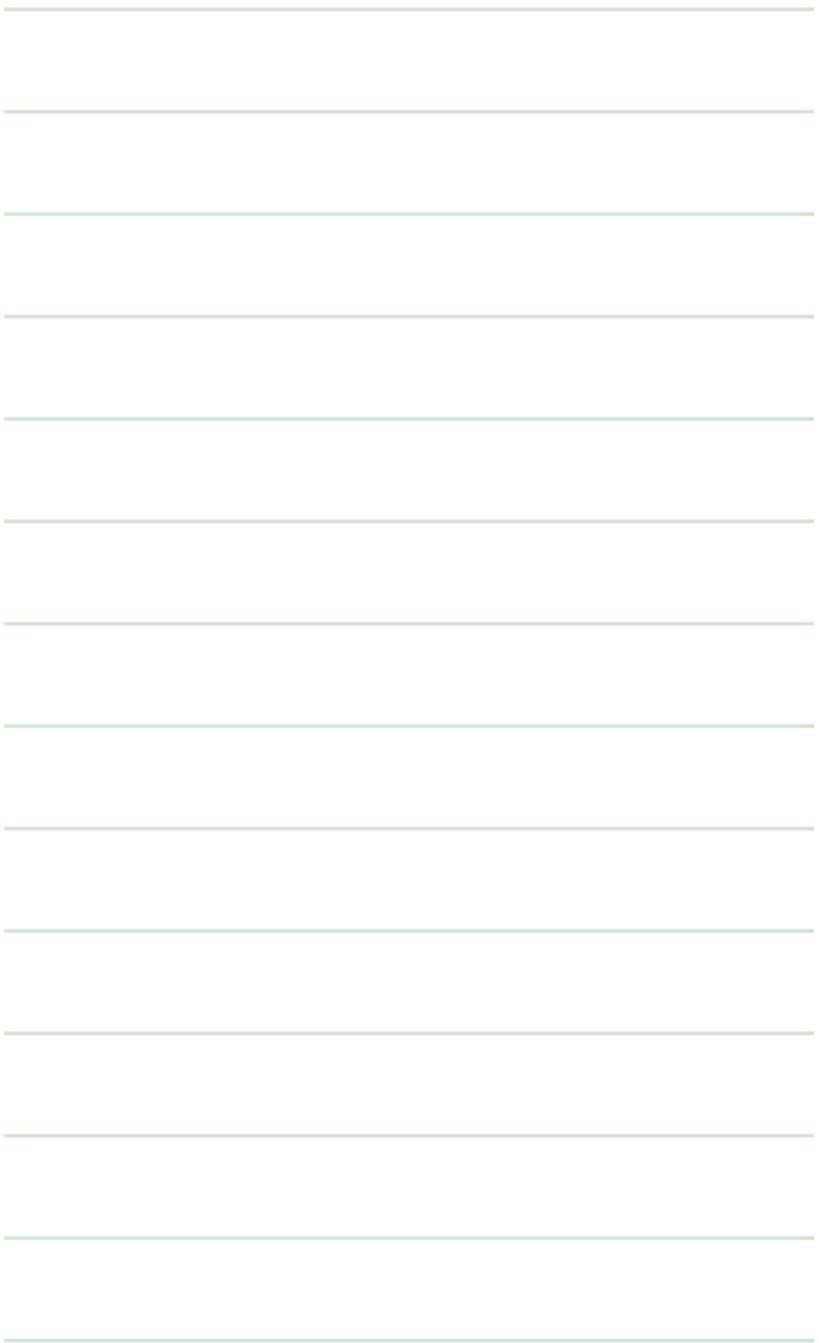
<https://www.vrr.de/de/service/vertriebsstellen/>



Subscription terms

You can view the detailed subscription terms as well as our conditions of carriage and tariff provisions at the KundenCenter or online at www.vrr.de.

Notes



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**Mobile timetable
information and
ticket purchase
with the VRR app**



Do you still have questions?
Our staff will be happy to help you:

Service Telephone 0 800 6/50 40 30

(free of charge from any German network)

You may contact the Smart Number around the clock.

Online timetables

www.vrr.de

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We wish you a pleasant journey
your Verkehrsverbund Rhein-Ruhr

As of: January 2026