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#### Dear Customers,

the DeutschlandTicket is one of the great achievements of regional public transport in the last few decades. This ticket, valid across Germany, makes it easier and more cost-efficient to flexibly travel by bus and train. The Verkehrsverbund Rhein-Ruhr and Germany as a whole have many regional transport customers using the DeutschlandTicket for their day-to-day mobility.

We have revised our offering in order to further facilitate your access to regional public transport while contributing to climate protection. The Deutschland-Ticket, the eezy.nrw Ticket, and the much slimmer VRR network tariff make sure that you can find the ticket to match for any travel, irrespective of its cause.

The electronic eezy.nrw ticket is a fair and comfortable alternative for spontaneous trips across North Rhine-Westphalia. It can be booked simply and digitally via the VRR app or the app of the respective transport company. The costs for the trip result from a fixed basic fee and the linear kilometres travelled. Our goal is rendering use of bus and train even simpler for you in future. We look forward to you going this step into a sustainable future together with us.

Do you have any questions about our current ticket range? Our employees will gladly help you.

### Have a safe journey by bus and train!

## **Tickets for regular rides**

#### DeutschlandTicket

**Buying in the VRR – travel nationwide:** Going anywhere in Germany by bus or train, without having to think about city or transport association area boundaries? Protecting the climate and environment at the same time? The DeutschlandTicket makes it very easy.

The DeutschlandTicket subscription for 58.00 euros per month is available as a digital ticket comfortably via your smartphone or chip card. You can purchase the DeutschlandTicket via the VRR App, the transport companies' apps, at the KundenCenters, or at the sales outlets in your area. You can carry your flat rate for regional public transport in your pocket this way, using buses and trains anywhere in Germany whenever, wherever, and as often as you want.

#### Who can profit from the DeutschlandTicket?

The DeutschlandTicket will pay off if you travel by bus and train in the VRR, in NRW, or even anywhere else in Germany. It is particularly comfortable for commuters and frequent travellers who want to travel by bus and train while protecting the environment. The DeutschlandTicket is a personalised ticket that cannot be transferred to any other persons.

## What type of public transport will you be able to use?

It can be used for all regional public transport vehicles in Germany, i.e., all buses, trams, light rail, and subway trains as well as to travel in 2nd class in any city trains, regional trains, and regional express trains. The DeutschlandTicket cannot be used for any long-distance trains (e.g., ICE, IC, EC) or with any private providers such as FlixTrain.

Price	EUR 58.00 per month as a subscription
Area of application	Anywhere in Germany, any num- ber of rides on buses, trains, and local trains in 2nd class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	No
Passenger transport	No (exception: children younger than six years of age)
1 <sup>st</sup> class in regional transport	Yes, with the ZusatzTicket, 1st class monthly ticket, or 1st class subscription ticket (usable anywhere in the VRR) or alternatively the NRWupgrade1.Klasse (usable anywhere in NRW)
Bicycle transport	Yes, with the FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (usable anyw- here in the VRR) or alternatively the NRWupgradeFahrrad (usable anywhere in NRW)
Taking along a dog	Yes (anywhere in NRW)
Mobility guarantee	Yes (anywhere in NRW), reimbursement of costs in case of delay  up to EUR 30.00 between 5 am and 8 pm  up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of VRR and transport companies, as a digital ticket in the ticket shop, as an eTicket on a chip card in the KundenCenter

#### DeutschlandTicket Schule

#### What is the DeutschlandTicket Schule?

The DeutschlandTicket Schule is a discounted bus and train ticket (chip card) for pupils. Pupils can use the ticket to travel all day, to school and in their free time alike. The ticket is valid throughout Germany and around the clock.

## How do I get the DeutschlandTicket Schule and what does it cost?

The prerequisite for a DeutschlandTicket Schule is that the school authority of your school has contractually chosen the DeutschlandTicket Schule. If the route to the nearest school is longer than 3.5 km, you may be entitled to travel expense coverage. For primary school children, the required distance is only 2 km. For upper secondary schools, the limit is 5 km. Please contact your school's secretary directly to verify eligibility and receive the corresponding application. Eligible persons will only pay the legally required shares (EUR 7.00 or EUR 14.00 per child). If you do not have any claim to transport expense coverage, you can purchase a DeutschlandTicket Schule for your child as a self-payer at EUR 38.00 in a subscription that can be terminated every month.

# Can I continue using a SchokoTicket if the school authority of my school has chosen the Deutschland-Ticket Schule?

If the school authority chooses the DeutschlandTicket Schule, pupils of the respective school can only use the DeutschlandTicket Schule anymore. This applies to eligible people as well as to self-payers. The ticket switch enlarges the area of application without any financial disadvantages.

## Can I purchase a DeutschlandTicket even if my school has still chosen the SchokoTicket?

You can terminate your current SchokoTicket with your transport company and purchase a regular DeutschlandTicket for 58.00 euros there.

Price	EUR 38.00 per month as a subscription
Area of application	Anywhere in Germany, any num- ber of rides on buses, trains, and local trains in 2nd class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	No
Passenger transport	No (exception: children younger than six years of age)
1 <sup>st</sup> class in regional transport	Yes, with the ZusatzTicket, 1st class monthly ticket, or 1st class subscription ticket (usable anywhere in the VRR) or alternatively the NRWupgrade1.Klasse (usable anywhere in NRW)
Bicycle transport	Yes, with the FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (usable anyw- here in the VRR) or alternatively the NRWupgradeFahrrad (usable anywhere in NRW)
Taking along a dog	Yes (anywhere in NRW)
Mobility guarantee	Yes (anywhere in NRW), reimbursement of costs in case of delay  up to EUR 30.00 between 5 am and 8 pm  up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of some transport companies, as a digital ticket, as an eTicket on a chip card in the KundenCenter

#### DeutschlandTicket Sozial

#### What is the DeutschlandTicket Sozial?

The DeutschlandTicket Sozial is a discounted bus and rail ticket for eligible customers. The ticket is valid throughout Germany and around the clock.

## How can I purchase the DeutschlandTicket Sozial and how long will I be bound to the subscription?

You can purchase the DeutschlandTicket Sozial in a subscription that can be cancelled every month. If you no longer need it, you can terminate your DeutschlandTicket Sozial free of charge by the 10th day of a month, effective at the end of the month. If you do not terminate it, it will be renewed month by month and the amount will be debited from your account accordingly. Example: If you no longer wish to use the Deutschland-Ticket Sozial from March onwards, terminate it by 10 February with the transport company from which you bought it.

### How can I purchase the DeutschlandTicket Sozial?

You can receive the DeutschlandTicket Sozial if you, for example, receive unemployment benefits II and social benefits (SGB II), social assistance (SGB XII), housing allowance, or if you are eligible for benefits under SGB VIII, eligible under the Asylum Seekers' Benefits Act, or eligible under the Federal Pensions Act.

## You are not certain whether you are eligible for the DeutschlandTicket Sozial?

Inquire from your local authority in your city. They will also provide you with the necessary certificate of eligibility (carrier card) or a notice for purchase of a DeutschlandTicket Sozial. Take this certificate of eligibility to your transport company and obtain the DeutschlandTicket Sozial there.

Price	EUR 48.00 per month as a subscription
Area of application	Anywhere in Germany, any num- ber of rides on buses, trains, and local trains in 2nd class
Period of validity	Valid every day, around the clock
Ticket type	Personalised season ticket, valid in conjunction with photo ID
Transferability	No
Passenger transport	No (exception: children younger than six years of age)
1 <sup>st</sup> class in regional transport	Yes, with the ZusatzTicket, 1st class monthly ticket, or 1st class subscription ticket (usable anywhere in the VRR) or alternatively the NRWupgrade1.Klasse (usable anywhere in NRW)
Bicycle transport	Yes, with the FahrradTicket, monthly bicycle ticket, or bicycle subscription ticket (usable anyw- here in the VRR) or alternatively the NRWupgradeFahrrad (usable anywhere in NRW)
Taking along a dog	Yes (anywhere in NRW)
Mobility guarantee	Yes (anywhere in NRW), reimbursement of costs in case of delay  up to EUR 30.00 between 5 am and 8 pm  up to EUR 60.00 between 8 pm and 5 am
Sale	in the apps of VRR and transport companies, as a digital ticket in the ticket shop, as an eTicket on a chip card in the KundenCenter

## eezy on the road

The eezy.nrw ticket lets you start your ride on the bus or train spontaneously while often saving money as compared to a single ticket. How does it work? A check-in and check-out system calculates the fare based on your distance travelled in. You will only be charged for the direct linear distance between boarding and disembarkation stop!

#### How does eezy.nrw work?

- Download the VRR app or the app from a transport company
- Register in the app's ticket shop, file your means of payment, switch on GPS, and activate mobile data
- In future, it's simply: Check in travel check out
- The fare will be calculated automatically after each ride.

#### What does my ride cost?

A basic fee will be charged for every ride with the eezy. nrw in the VRR. The price per started linear kilometre will be added to this.

## If there any built-in cost protection for trips with eezv.nrw in the VRR?

VRR has a practical price cap per ride. If the ride with eezy.nrw in the VRR would be more expensive than the regular VRR EinzelTicket for adults at the required price level, the fare will be reduced to that of the respective EinzelTicket price. Your fees are capped at 58.00 euros per month (per person in 2nd class).

## Would you like to travel anywhere in NRW? It's no problem with eezy.nrw!

eezy.nrw will let you travel anywhere in NRW. Check in comfortably at the starting stop before setting out and check out again at your destination stop. The app will also automatically calculate the correct fare for journeys anywhere in NRW.

## Set out all eezy:



Start your journey by checking in via the app before boarding the vehicle.



You will receive a digital transport authorisation to show on your smartphone during an inspection.



End your trip by checking out in the app after leaving the vehicle. The fare is calculated and debited automatically.

## Easily book passenger transport, 1st class, and bike

#### Passenger transport

You can add up to ten adults and an unlimited number of children to your eezy.nrw journey.

Fare per adult	Fare per child*
Same basic and linear kilometre fees as the person booking	50% discount on the adult price for each child accompanying your journey

<sup>\*</sup>Younger than 15 years of age

Taking along passengers is linked to the 24-hour period of the booking person.

#### Bicycle transport in the VRR

Bicycle transport with eezy.nrw VRR is charged at a flat rate of EUR 4.40 per trip and bicycle. The validity period is linked to the 24-hour period of the booking person.

## Supplementary booking 1st class in the VRR

1st class travel in the VRR is possible with eezy.nrw. We charge a flat-rate surcharge of 50 percent on the basic fee and beeline price per person and trip when using this. Additional booking of 1st class applies to all ticket users with transport authorisation.

## Price cap for 24 hours

The 24-hour period starts with check-in for the first ride and ends 24 hours later. If you make several rides with eezy.nrw during this period, automatic cost protection is also built in for you. You will pay no more than EUR 28.90 (per person, in 2nd class) for your journeys within the VRR eezy.nrw within the VRR. The corresponding price cap is EUR 34.50 for travelling across NRW. The 24-hour price cap applies separately for any passengers taken along.

## Fee table overview

Ticket features	<b>eezy</b> nrw im VRR	eezy(nrw)	
Basic fee	1.73	1.84	
Price per linear kilometre	0.29	Total linear kilometre fares	
Price cap per trip	Per price level on the basis of a EinzelTicket	-	
Price cap for 24 hours (2nd class)	28.90	34.50	
Price cap per month	58.00	58.00	
1 <sup>st</sup> class in regional transport	50% surcharge per person and ride (max. EUR 43.35 per 24 hours)	50% surcharge per person and ride (max. EUR 51.75 per 24 hours)	
Passenger transport	Charged at the same basic and linear kilometre price as for the booking person		
Child transport (for children up to 15 years of age	50% discount per child and ride	50% discount per child and ride	
Bicycle transport	EUR 4.40 for 24 hours	EUR 5.90 for 24 hours	

Preisangaben in Euro



**Advice:** You can use the **VRR app** to calculate how much your ride will cost with eezy.nrw before setting out.

Find an overview of all eezy network tariffs at **www.vrr.de/eezy**.

## **Overview of subscription tickets**

Other subscription tickets are also available to supplement the DeutschlandTickets. Some of these have additional benefits that are shown here in comparison. Detailed information can be found at **www.vrr.de**. The DeutschlandTicket is always cheaper by comparison.

Ticket features	around the clock in the chosen Area of application	Optionally transferable	bicycle transport around the clock
Deutschland- Ticket	<b>/</b> Germany-wide	-	-
Deutschland- Ticket Schule	<b>√</b> Germany-wide	-	-
Deutschland- Ticket Sozial	<b>√</b> Germany-wide	-	-
Ticket2000	at the chosen price level	✓	1
SchokoTicket	VRR-weit	-	-
SozialTicket	in A/district price level	-	-

<sup>\*</sup>until 3 a.m. on the following day

It is also useful if you are only travelling within your city or in the VRR area.

		Extras		
		Mon – Fri after 7 p.m.; all day on weekends and on public holidays*		
Mobility guarante (see pag			Free tak	ing along
up to EUR 30 between 5 am and 8 pm; up to EUR 60 between 8 pm and 5 am	up to EUR 60 around the clock	Area of application	1 person	3 children (6 - 14 years)
✓	-	Germany-wide	-	-
1	-	<b>/</b> Germany-wide	-	-
✓	-	<b>G</b> ermany-wide	-	-
-	<b>√</b>	√ VRR-wide	<b>√</b>	✓
✓	-	√ VRR-wide	-	-
✓	-	-	-	<b>✓</b>

## **Overview of subscription ticket prices**



Ticket	Germany-wide
DeutschlandTicket	58.00
DeutschlandTicket Schule	38.00
DeutschlandTicket Sozial	48.00

Ticket2000	Α	В	С
Monthly ticket*	109.50	153.10	252.50
Subscription ticket	96.30	134.50	221.90
9 o'clock monthly ticket*	81.30	116.70	191.50
9 o'clock subscription ticket	71.50	102.50	168.40
		_	
SchokoTicket	Α	В	С
Schokolicket  Self-payer subscription	A -	- В	45.45
	- -	– –	
Self-payer subscription Self-payer 3rd subscription	- -	- -	45.45

SozialTicket	A/Kreis
Monthly ticket	47.60
Subscription ticket	41.80

Prices in Euro per month

<sup>\*</sup>Available online as a personal 30-day ticket with flexible starting time.

## Good reasons for subscription tickets

- Your subscription ticket gives you the flat rate for bus and train. Enabling you to take the bus or train spontaneously at any time.
- Use your travel time sensibly and remain independent of parking space availability or fees. You will also protect the environment.
- Your mobility guarantee applies if we are unable to take you to your destination on time in an exception (s. page 30).
- The subscription can be terminated at any time:

You can terminate your VRR subscription ticket at the end of the month at any time. The term of your subscription will renew by one consecutive month from time to time if the transport company has not received notice of your termination by the last day of the current month.

DeutschlandTickets can be terminated ever month by the 10th day of the month, effective at the end of the month. A termination fee generally is not charged.



## **Supplemental tickets**

#### ZusatzTicket in the VRR

The **ZusatzTicket** extends the benefits of your ticket (you need one ZusatzTicket **per person, ride,** and **additional benefit**).

Prices in Euro

#### Bicycle transport in the VRR

The FahrradTicket is valid for 24 hours, starting at the time of validation. The monthly bicycle ticket and the bicycle subscription ticket are valid for one month and will be invoiced monthly.

FahrradTicket for 24 hours	4.40
Bicycle monthly ticket*	33.45
Bicycle subscription ticket*	33.45

Prices in Euro



<sup>\*</sup>Price information per month

#### Bicycle transport in NRW

#### FahrradTagesTicket NRW

Would you like to take your bike along on a ride NRW now and then? The FahrradTagesTicket NRW is the right choice for you then. You can combine it with any ticket from the NRW rate, time tickets, or tickets for occasional rides in the VRR and the DeutschlandTicket.

#### FahrradTagesTicket NRW

5.90

Prices in Euro

#### NRWupgradeFahrrad

You will need a NRWupgrade subscription to regularly take your bike along anywhere in NRW. You can purchase it in addition to your DeutschlandTicket or subscription ticket. It will allow you to take along your bicycle for one month anywhere in NRW.

NRWupgradeFahrrad

44.80

\*Price information per month

### Bicycle transport

Generally speaking: the transport companies are happy to take along your bicycle. In the interest of all passengers, however, this will depend on the time of day, traffic volume, and the available space. Therefore, please enquire in advance about the respective rules of your transport company. If you want to take along a bicycle in the transport association area, you need a corresponding ticket for taking along a bicycle. Ticket2000 has bicycle transport included in the ticket features already. For a day trip beyond the borders of the network tariff zone, you can use the FahrradTagesTicket NRW in combination with a cash ticket or time ticket of the VRR or any other ticket of the NRW rate or the Deutschland-Ticket.

#### 1st class in regional transport in the VRR

If you want to use 1<sup>st</sup> class regularly, you can buy the following products for the VRR area in addition to your subscription ticket:

1st class monthly ticket	53.05
1st class subscription ticket	53.05

<sup>\*</sup>Price information per month

#### 1st class in regional transport in the NRW

#### NRW 1st class upgrade

You can purchase a 1st class subscription ticket in addition to your DeutschlandTicket or Ticket2000 for an additional EUR 79.30 per month. It will allow you to take along your travel in 1st class for one month anywhere in NRW. Furthermore, you may use the Einfach-WeiterTicket NRW 1st class for individual rides in 1st class in NRW (see page 27).

NRWupgrade1.Klasse	79.30
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<sup>\*</sup>Price information per month

For more information on NRW products, see pages 26 – 27.

## The VRR price levels

#### Price level A

Price level A usually applies to rides within a city or for two adjacent honeycomb cells of different tariff zones.





#### Price level B

Price level B lets you choose a central tariff zone from which you can then travel to the directly adjoining tariff zones. Remember that the central tariff zone does not have to be the tariff zone in which you live. For example, you may be living in Mettmann and yet choose Velbert as your central tariff zone.



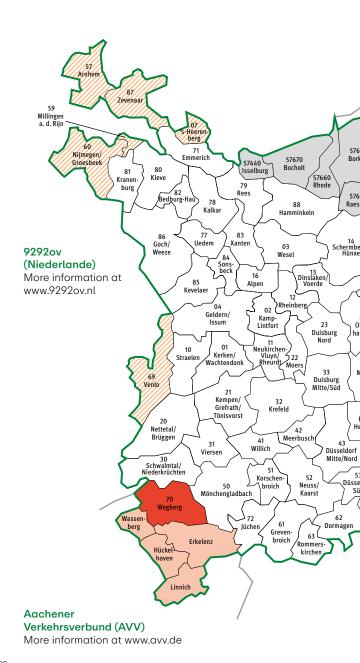


#### Price level C

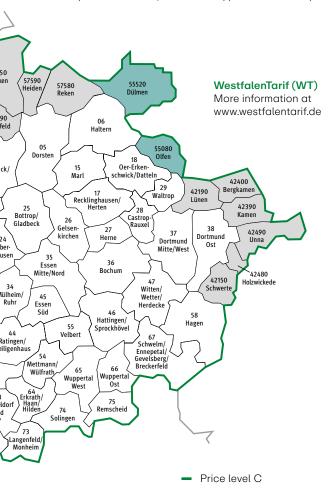
Tickets on price level C let you travel anywhere in the entire network tariff zone.

Find an overview of price level C on the following pages.

### Price level C: the network tariff zone



- The VRR rate applies only to specific lines and only at a transfer.
- The VRR rate applies only at a transfer on all lines. KombiTickets are not valid.
- The VRR rate applies only at a transfer on all lines.
- Tariff zones of the AVV that are covered by the SchokoTicket.
- The VRR rate applies to the entire tariff zone for SchokoTickets only. For any other VRR tickets, the VRR rate applies to line 017 only.



Verkehrsverbund Rhein-Sieg (VRS)

More information at www.vrs.de

## **Tickets for occasional rides**

#### EinzelTicket

A single ticket is valid in the respective area of validity up to the desired stop. You may change transport any number of times. Round trips and return journeys are excluded, however.

#### 4erTicket

Applies to four individual rides and is used like a single ticket (see above).

## Fare categories

	Α	В	С
Validity from validation	up to	up to	up to
	90 Min.	2 hrs.	5 hrs.

## Fare categories

Ticket	Α	В	С
EinzelTicket adults	3.60	7.40	18.90
EinzelTicket children*		2.00	
4erTicket adults	14.40	29.60	75.60
4erTicket children*		8.00	

<sup>\*</sup>Younger than 15 years of age

Prices in Euro

#### 24-StundenTicket

The 24-StundenTicket keeps you mobile alone or in a group of up to five by allowing use of any buses, trams, and trains (2nd class) of the regional public transport. The ticket is valid for 24 hours, starting at the time of validation. Travel as often as you like within your area of validity during this period. The 24-StundenTicket is paid off at the third trip already, and at the second one even in price level C.

#### Fare categories

Ticket	Α	В	С
24-StundenTicket (Price for one person)	8.80	17.90	36.50
24-StundenTicket per additional person (up to 5 persons at most)	+4.40	+5.10	+6.60

Prices in euros

Find more information and tickets for occasional trips online at **www.vrr.de**.



### Selected tickets for all of NRW

#### SchönerTagTicket NRW Single/5 persons

Are you looking to enjoy free movement anywhere in NRW for a full day? The SchönerTagTicket NRW Single will keep you mobile anywhere in North Rhine-Westphalia with the buses and trains (2<sup>nd</sup> class) of the regional public transport. The SchönerTagTicket 5 persons is the right choice for you if you prefer travelling NRW in a group or with your family. Up to five adults can use it to travel all of NRW by public transport for a whole day. The same option applies to individuals with any number of own children or grandchildren up to and including the age of 14, plus one further person. The tickets entitle to any number of trips within 24 hours of validation of the ticket.

#### SchöneFahrtTicket NRW

The SchöneFahrtTicket NRW will keep you mobile across NRW with buses and trains (2<sup>nd</sup> class) of regional public transport for 2 hours after validation. You can travel as far as you like in this period. You may change transport any number of times. Round trips and return journeys are excluded, however.

SchönerTagTicket NRW Single	38.60
SchönerTagTicket NRW 5 persons	56.60
SchöneFahrtTicket NRW (Adult)	24.70
SchöneFahrtTicket NRW (Child)	12.40

Prices in euros

You can acquire the SchönerTagTicket NRW and the SchöneFahrtTicket NRW in the VRR App and the transport companies' apps, at all DB sales points, ticket vending machines, and at the VRR Kunden-Centers as well as in the KundenCenters of the VRR transport companies, and in some cases also directly from the bus drivers anywhere in North Rhine-Westphalia.

#### EinfachWeiterTicket NRW

- extends the valid time card and network-wide KombiTickets for rides from the VRR to the VRS, WT, and AVV and vice versa
- applies to time card holders and network-wide KombiTickets in the VRR, VRS, WT, and AVV
- is valid for 6 hours from validation.



	1 <sup>st</sup> class	2 <sup>nd</sup> class
EinfachWeiterTicket NRW <b>Adult</b>	12.30	8.20
EinfachWeiterTicket NRW <b>Child</b> *	6.20	4.10

<sup>\*</sup>Younger than 15 years of age

Prices in euros

Learn more online at **www.mobil.nrw**.



## **Key facts**

#### Timetable app

Do you want to travel by bus and train and do you need information and services around your trip? The timetable apps of the VRR and transport companies for iOS and Android will keep your personal travel companion at hand at all times. Simply enter your start and destination and have the app show you the local public transport connections to match. Any interferences in operation during a trip will be reported to your smartphone. The VRR and transport company apps can be found in the respective app stores.



#### Pet transport

Pets may be taken along free of charge on regional public transport and SPNV both in the VRR and anywhere in NRW. Safety and order of the operation as well as passengers travelling with the vehicle must not be impaired by taking along pets.

#### KombiTicket

The KombiTicket combines admission to an event with a ticket for public transport in the VRR. For example, if you are attending any trade fairs, sports events, visiting a theme park, or doing similar activities, your ticket may already include a bus and train ticket as well.

Whether this is actually the case can be told at a glance since each ticket states in writing whether it can be used as a KombiTicket.

The tickets are valid on the day of the event. They entitle to travelling to the event location and back from it. Your KombiTicket is available through the corresponding organisers or their pre-sales offices, and from any sales offices with a KombiTicket logo.

The KombiTickets entitle the holder to travel in 2<sup>nd</sup> class on any buses, trams, light rail vehicles, city trains, the Wuppertal suspension railway, and the surcharge-free trains of the railway companies for the respective areas of validity.

#### Mobility guarantee

We want to get you to your destination quickly at all times. If we fail at doing so at any point, e.g., due to traffic jams, parking offenders, or vehicle and operating equipment interferences, you will profit from our mobility guarantee. It applies to all tickets under the VRR and NRW rates.

It applies if the local public transport you are trying to use is cancelled or departs from the departure stop with a delay of at least 20 minutes as compared to the timetable. You must transfer to the alternative means of transport within 60 minutes. If you travel by IC/EC or ICE instead, or if you are taking a taxi or a sharing service (e.g., car, bike, e-trekker sharing, on-demand transport), we will reimburse part of the costs that arise for this.

As a Ticket2000 customer, you will receive up to **60.00 euros** for the whole day. Users of any other tickets will receive up to **30.00 euros** from 5 a.m. to 8 p.m. and up to **60.00 euros** from 8 p.m. to 5 a.m.



The only thing you need to do for this is submit an application to your transport company within 14 calendar days after the delay. For the corresponding form, go to your KundenCenter or download it from www.vrr.de.

### Your contact at the VRR

Find your points of contact in the VRR on https://www.vrr.de/de/service/vertriebsstellen/



### Subscription terms

You can view the detailed subscription terms as well as our conditions of carriage and tariff provisions at the KundenCenter or online at www.vrr.de.

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All information without guarantee.



Mobile timetable information and ticket purchase with the VRR app



Do you still have questions?
Our staff will be happy to help you:

## Service Telephone 0 800 6/50 40 30

(free of charge from any German network)
You may contact the Smart Number around the clock.

#### Online timetables

www.vrr.de

Verkehrsverbund Rhein-Ruhr Augustastraße 1 45879 Gelsenkirchen

We wish you a pleasant journey your Verkehrsverbund Rhein-Ruhr

As of: March 2025